

Sports Taekwondo Queensland Inc. trading as Australian taekwondo queensland

Dispute Resolution Policy

V1.0.1– Endorsed Wednesday, 4 July 2018

# Document Management

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| --- | --- | --- | --- |
| Version | Date reviewed | Content reviewed | Date Endorsed |
| 1.0 | Created Aug ‘16 | Initial policy drafted | 15/08/2016 |
| 1.0.1 | 4 July 2017 | Name change and badge change | 4/7/18 |

Contents

[Document Management i](#_Toc459206713)

[Introduction 1](#_Toc459206714)

[Purpose 1](#_Toc459206715)

[Policy 1](#_Toc459206716)

# Introduction

Australian Taekwondo Queensland (ATQ) is committed to reach a speedy and just resolution of any disputes or grievances that may arise and that may threaten the harmonious functioning of the organisation or our member organisations.

Although many grievances may be covered under the Member Protection Policy, any disputes between members, organisations, or members and organisations (including between ATQ and a member or a member organisation) that do not fall under Member Protection are covered by this Policy.

# Purpose

This policy is designed to set out the process for resolution of disputes or grievances between members that:

* Are unable to be resolved through informal means; and
* Do not fall under the jurisdiction of the Member Protection Policy.

This policy applies to disputes between:

* Two or more members;
* Two or more member organisations;
* One or more members and one or more member organisations;
* ATQ and one or more members and/or one or more member organisations.

# Policy

Disputes will be resolved by mediation using a suitably qualified external mediator.